

Thermal Blanket & Roller Warranty

All claims and enquires must be made direct to ALIAS Pty Ltd. This Warranty is personal to the original customer and is not transferable. Any replacement product carries the original warranty issued at the time of purchase.

In addition to any statutory rights the customer may have, and provided that the Warranty Registration Card below is returned within 30 days of purchase and upon return of the roller and/or blanket by the original owner (at his sole expense) to the above address, ALIAS, if upon examination of the roller and/or blanket disclose it to be defective in workmanship or material, will repair or if necessary, replace the roller and/or blanket on the following terms and conditions:

Age of blanket from delivery date

*Up to 2 years- We will repair or replace product free of charge.

*More than 2 years but less than 3 years- The customer shall pay 75% of the then current list price of new Replacement product.

*More than 3 years but less than 5 years- The customer shall pay 85% of the then current list price of new replacement blanket.

Age of Roller from delivery date

*Manually operated rollers: structural components-repair or replace free of charge up to 15 years. *Manually operated rollers: wheel castors, bearings-repair or replace free of charge up to 5 years.

*Motorised roller: mechanism only: up to 5 years-repair or replace free of charge.

*Motorised roller: motors and electronics: up to 1 year -repair or replace free of charge.

*Super Slave pool blanket winch–structural components, wheel castors, motors and electronics, As above i.e. 15 years, 5 years and 1 year respectively

Subject to any statutory rights the original customer may have, ALIAS P/L will not be liable under this warranty for any incidental or consequential losses or damages resulting from any defects in workmanship or material. Ordinary wear and tear is not a defect in workmanship or material and not liable for it. Accessories including eyelets, sewn edges wind skirts, wear and tear on wheels and travel, freight and labour are not included in this warranty.

In addition, the above warranty will be voided if the customer:

*Fails to follow the manufactures installation instructions;

*Subjects the roller or blanket to stress conditions which may result in tears, undue creases, cuts or damage. *Stores the blanket above 45°C or exposes the blanket to excessive pool chemicals or excessive water temp.